



September 28, 2009  
**Via Electronic Filing**

Mr. Charles L.A. Terreni  
Chief Clerk  
South Carolina Public Service Commission  
Synergy Business Park, Saluda Building  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

**Re: Custom Teleconnect, Inc.**  
**Revision to So. Carolina Tariff No. 1**

Dear Mr. Terreni:

Enclosed is the original copy of the revised pages for So. Carolina Tariff No. 1 filed on behalf of Custom Teleconnect, Inc. This filing deletes LEC Calling Card and Sent Paid Coin rates for the Company's Operator Assisted Calling services; introduces Property Imposed Fee to Operator Assisted Calling Options 1 and 2; revises various rates to the Company's Institutional Operator Assisted Calling Services; increases Directory Assistance; increases Billing Cost Recovery Fee; introduces billing increments to \*11 Service and \*11 Service Option 2; and provides various text edits. The Company respectfully requests an effective date of October 28, 2009.

The following tariff pages are included with this filing:

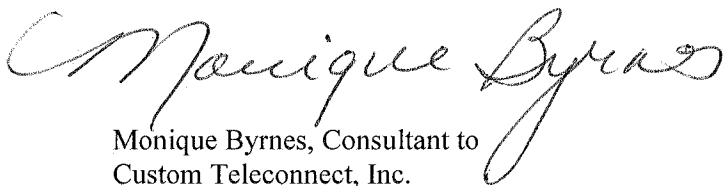
6 <sup>th</sup> Revised Page 1	Updates Check Sheet
3 <sup>rd</sup> Revised Page 34	Introduces Billing Increments to *11 Service and introduces *11 Service Option 2 Maximum Rates
2 <sup>nd</sup> Revised Pages 37-38	Deletes rates for LEC Billed Calling Cards and Sent Paid Coin rates; provides various text edits for Operator Assisted Calling Option 1; introduces Property Imposed Fee
1 <sup>st</sup> Revised Page 38.1	Deletes rates for LEC Billed Calling Cards and Sent Paid Coin rates for Operator Assisted Calling Option 2
1 <sup>st</sup> Revised Page 38.2	Deletes rates for LEC Billed Calling Cards and Sent Paid Coin rates for Operator Assisted Calling Option 2; introduces Property Imposed Fee
1 <sup>st</sup> Revised Page 38.3	Deletes rates for LEC Billed Calling Cards and Sent Paid Coin rates; provides various text edits for Operator Assisted Calling Option 3
2 <sup>nd</sup> Revised Page 39	Increases local call charges and IntraLATA Per Minute Rates for Evening and Night/Weekend for Institutional Operator Assisted Calling Plan 1; deletes Person-to-Person Surcharge

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4 <sup>th</sup> Revised Page 40	Reduces Per Call Service Collect Charge for InterLATA Institutional Operator Assisted Calling Plan 1
1 <sup>st</sup> Revised Page 40.1	Reduces InterLATA Per Minute Rates and Per Call Service Collect Charge for Institutional Operator Assisted Calling Plan 2
2 <sup>nd</sup> Revised Page 40.2	Relocates Billing Cost Recovery Fee and Regulatory Compliance Fee; increases Directory Assistance Rate; introduces billing increments to *11 Service and introduces *11 Service Option 2
Original Page 41	Relocates Billing Cost Recovery Fee and Regulatory Compliance Fee; increases Billing Cost Recovery Fee

Any questions regarding this filing may be directed to me at 407-740-8575 or via email at [mbyrnes@tminc.com](mailto:mbyrnes@tminc.com). Thank you for your assistance to this matter.

Sincerely,



Monique Byrnes, Consultant to  
Custom Teleconnect, Inc.

Enclosures  
MB/rg

cc: M. Cauton - Custom Teleconnect  
file: CTI - SC  
tms: SCo0901

**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>	
Title	Original		26	Original	
1	6 <sup>th</sup> Revised	*	27	Original	
2	Original		28	Original	
3	Original		29	Original	
4	Original		30	Original	
5	Original		31	Original	
6	Original		32	Original	
7	Original		33	Original	
8	Original		34	3 <sup>rd</sup> Revised	*
9	Original		35	Original	
10	Original		36	1 <sup>st</sup> Revised	
11	Original		37	2 <sup>nd</sup> Revised	*
12	Original		38	2 <sup>nd</sup> Revised	*
13	Original		38.1	1 <sup>st</sup> Revised	*
14	Original		38.2	1 <sup>st</sup> Revised	*
15	Original		38.3	1 <sup>st</sup> Revised	*
16	Original		39	2 <sup>nd</sup> Revised	*
17	Original		40	4 <sup>th</sup> Revised	*
18	Original		40.1	1 <sup>st</sup> Revised	*
19	Original		40.2	2 <sup>nd</sup> Revised	*
20	Original		41	Original	*
21	Original				
22	Original				
23	Original				
24	Original				
24.1	Original				
25	Original				

\* - indicates those pages included with this filing

Issued: September 28, 2009

Effective: October 28, 2009

By:

Vicki Crowder - President  
6242 West Desert Inn Road (T)  
Las Vegas, NV 89146 (T)  
Phone: 800-672-9080  
Email: [www.customteleconnect.com](http://www.customteleconnect.com)

SC00901

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.10 Directory Assistance**

Directory Assistance is available to Customers. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Maximum Per Call Charge	\$1.90
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**3.11 \*11 Service**

Aggregators may select from the following billing increments:

1.	Initial period: 1 minute;	Additional period: 1 minute
2.	Initial period: 3 minutes;	Additional period: 1 minute
3.	Initial period: 3 minutes;	Additional period: 3 minutes
4.	Initial period: 6 minutes;	Additional period: 6 minutes

(N)

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(N)

**3.11.1 Option 1**

(T)

Maximum Rate Per Minute:	\$1.78
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Maximum Rate Per Call:	\$9.98
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Maximum Property Surcharge Per Call:	\$2.00
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**3.11.2 Option 2**

(N)

Rate Per Minute:	\$1.30
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Rate Per Call:	\$15.00
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Property Surcharge Per Call:	\$2.00
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(N)

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**SECTION 5 - CURRENT RATES, (CONT'D.)****5.5 Operator Assisted Calling**

Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing method

**5.5.1 Option 1****A. InterLATA/IntraLATA Usage Charges:**

Miles	Day		Evening		Night/Weekend	
	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute
All	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500

(D)  
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(D)(D)  
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(D)

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**SECTION 5 - CURRENT RATES, (CONT'D.)****5.5 Operator Assisted Calling, (Cont'd.)****5.5.1 Option 1, (Cont'd.)****B. InterLATA/IntraLATA Per Call Service Charges:**

	<u>Credit Card</u>	(D)
Customer Dialed/Automated	\$4.95	
Customer Dialed & Operator Assisted	\$5.50	
Customer Dialed - Operator Must Assist	\$4.95	
Operator Dialed Calling Card Station	\$5.50	(D)
	<u>Automated</u>	<u>Operator Assisted</u>
Collect	\$4.99	\$5.50
Billed to Third Party, Sent Paid - Non-Coin	\$4.99	\$9.99
Person-to-Person		\$9.99
Property Imposed Fee	\$1.00	\$1.00
		(N)

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**SECTION 5 - CURRENT RATES, (CONT'D.)****5.5 Operator Assisted Calling, (Cont'd.)****5.5.2 Option 2****A. InterLATA Usage Rates**

Per Minute Usage Rate: \$0.67

**B. InterLATA Per Call Service Charges:**

		<b><u>Credit Card</u></b>	<b>(D)</b>
Customer Dialed/Automated		\$4.95	
Customer Dialed & Operator Assisted		\$5.50	
Customer Dialed - Operator Must Assist		\$4.95	
Operator Dialed Calling Card Station		\$5.50	<b>(D)</b>
	<b><u>Automated</u></b>	<b><u>Operator Assisted</u></b>	
Collect	\$5.99	\$6.50	
Billed to Third Party,	\$5.99	\$9.99	
Sent Paid - Non-Coin		\$11.00	
Person-to-Person	-	\$11.00	<b>(D)</b>
Property Imposed Fee	\$1.00	\$1.00	

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**SECTION 5 - CURRENT RATES, (CONT'D.)****5.5 Operator Assisted Calling, (Cont'd.)****5.5.2 Option 2, (Cont'd.)****C. IntraLATA Usage Rates**

Per Minute Usage Rate: \$0.33

**D. IntraLATA Per Call Service Charges:**

		<b><u>Credit Card</u></b>	<b>(D)</b>
Customer Dialed/Automated		\$1.00	
Customer Dialed & Operator Assisted		\$1.00	
Customer Dialed - Operator Must Assist		\$1.00	
Operator Dialed Calling Card Station		\$1.00	<b>(D)</b>
	<b><u>Automated</u></b>	<b><u>Operator Assisted</u></b>	
Collect	\$2.50	\$2.50	
Billed to Third Party,	\$2.50	\$2.50	
Sent Paid - Non-Coin		\$2.50	
Person-to-Person	-	\$5.00	<b>(D)</b>
Property Imposed Fee	\$1.00	\$1.00	<b>(N)</b>

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**SECTION 5 - CURRENT RATES, (CONT'D.)****5.5 Operator Assisted Calling, (Cont'd.)****5.5.3 Option 3****A. IntraLATA & InterLATA Usage Rates**

Per Minute:	\$0.85
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(D)

(D)

(D)

(D)

(D)

**B. IntraLATA & InterLATA Per Call Service Charges**

	<u><b>Credit Card</b></u>
Customer Dialed/Automated	\$4.99
Customer Dialed & Operator Assisted	\$7.50
Customer Dialed - Operator Must Assist	\$4.99
Operator Dialed Calling Card Station	\$7.50

(D)

	<u><b>Automated</b></u>	<u><b>Operator Assisted</b></u>
Collect	\$5.99	\$7.50
Billed to Third Party,	\$6.99	\$9.99
Sent Paid - Non-Coin		\$12.50

(D)

Person-to-Person	-	\$12.50
Property Imposed Fee	\$1.00	\$1.00

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**SECTION 5 - CURRENT RATES, (CONT'D.)****5.6 Institutional Operator Assisted Calling****5.6.1 Option 1****A. Local and IntraLATA Rates and Charges:**

1. A usage charge of \$0.50 applies to each local call placed by the End User. (I)
2. A per call charge applies in addition to usage for each local collect-only operator assisted call.

Per call Charge: \$2.50 (I)

**B. IntraLATA Usage Rates:**

The following rates and charges apply to local calls placed by inmates of confinement institutions.

Miles	Day		Evening		Night/Weekend	
	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute
All	\$0.3300	\$0.3300	\$0.3300(I)	\$0.3300(I)	\$0.3300(I)	\$0.3300(I)

**Per Call Service Charges:**

Collect: \$2.50 (I)  
(D)

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**SECTION 5 - CURRENT RATES, (CONT'D.)****5.6 Institutional Operator Assisted Calling, (Cont'd.)****5.6.1 Option 1****C. InterLATA Usage Rates:**

The following rates and charges apply to local calls placed by inmates of confinement institutions.

Miles	Day		Evening		Night/Weekend	
	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute
All	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500

**Per Call Service Charges:**

Collect (Automated) \$3.95

**(R)**

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**SECTION 5 - CURRENT RATES, (CONT'D.)****5.6 Institutional Operator Assisted Calling, (Cont'd.)****5.6.2 Option 2****A. Local and IntraLATA Usage Rates:**

The following rates and charges apply to local calls placed by inmates of confinement institutions.

Miles	Day		Evening		Night/Weekend	
	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute
All	\$0.3300	\$0.3300	\$0.3300	\$0.3300	\$0.3300	\$0.3300

**Per Call Service Charges:**

Collect (Automated) \$2.50

**B. InterLATA Usage Rates:**

The following rates and charges apply to local calls placed by inmates of confinement institutions.

Miles	Day		Evening		Night/Weekend	
	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute	Initial Minute	Add'l. Minute
All	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500

**(R)****Per Call Service Charges:**

Collect (Automated) \$ 3.95

**(R)**

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**SECTION 5 - CURRENT RATES, (CONT'D.)****5.7 Directory Assistance**

Per Call Charge	\$1.75	(I)
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**5.8 Return Check Charge**

Per occasion	\$25.00	
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**5.9 \*11 Service**

Calls are not mileage nor time-of-day sensitive. (T)

Aggregators may select from the following billing increments:

1.	Initial period: 1 minute;	Additional period: 1 minute	(N)
2.	Initial period: 3 minutes;	Additional period: 1 minute	
3.	Initial period: 3 minutes;	Additional period: 3 minutes	
4.	Initial period: 6 minutes;	Additional period: 6 minutes	
			(N)

**5.9.1 Option 1**

Rate Per Minute:	\$0.89	(T)
Rate Per Call:	\$4.99	
Property Surcharge Per Call:	\$1.00	

**5.9.2 Option 2**

Rate Per Minute:	\$1.15	(N)
Rate Per Call:	\$7.50	
Property Surcharge Per Call:	\$1.00	
		(N)

*Certain material that originally appeared on this page, now appears on Page 41.*

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## 5.10 Regulatory Compliance Fee

$$\begin{array}{c} \text{(M)} \\ | \\ | \\ | \\ | \\ | \\ \text{(M)} \end{array}$$

Per Month Charge	\$2.49 (I)
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